Important Information About Your Informed Consent to Receive Paperless Documents

The Purpose and Effect of Your Consent

We are required to give you “in writing” certain records and disclosures about our relationship and transactions in your account. You are entitled to receive those documents on paper. With your affirmative consent, we can provide the documents to you electronically instead (“Paperless Documents”). The information below will help you understand the conditions and requirements relating to the Schwab Paperless Documents program. You can always find the most up-to-date version of this important information at schwab.com/paperless_consent.

Paperless Document categories include: tax forms, trade confirmations, account statements, and other account-related documents delivered after account opening, including account agreement amendments and program disclosures, fund prospectuses, shareholder materials, and investment advisory service disclosures. Each of these document categories is described below. Paperless Documents specific to your transactions and accounts will be available online after you log in for up to 10 years from the date of initial delivery.

Depending on where you reside, the initial scope of your Paperless Documents enrollment, and whether you have made modifications to your enrollment, not all of the document categories may apply to you. If you are uncertain which documents are covered by your Paperless Documents enrollment, please check online at schwab.com/paperless_services or call or email Schwab or Schwab Bank using the contact information below. For additional information about Schwab Bank account statements, see the “Addendum” on the following page.

You indicate your consent by providing an email address and signing an account agreement, or by clicking or touching an “I consent” or other button indicating assent to, or acceptance of, the conditions and requirements relating to the Schwab Paperless Documents program, and we record your consent. The method of consent may depend on whether you are opening an account or separately enrolling in Paperless Documents for an existing account. If you do not provide consent, Schwab or Schwab Bank will send you paper copies. Your consent will be effective until you cancel your enrollment in Paperless Documents or Schwab or Schwab Bank notifies you that the program is discontinued. If you are a joint account holder, your consent binds the other holder on your account.

By providing consent, you confirm that you have the ability to access Schwab on the web, and the ability to open, view, save, retain, and print PDF documents as described below. This demonstrates that you can receive the Paperless Documents we will deliver to you. You also confirm that you have provided a valid email address as part of the account opening or Paperless Documents enrollment process. The email address that you provide shall be used to send Paperless Documents for all of your enrolled accounts and categories.

Our Contact Information to Request Paper Documents or Ask Questions

After you provide your consent, you may still request paper documents. To access a document and print a copy, log in to your Schwab or Schwab Bank account, select the “Accounts” tab, and then select the “History & Statements” tab and click on “Statements & Reports.” To request paper documents, ask questions, or report problems about Paperless Documents, you may contact us as follows:

To contact us by email, log in to schwab.com, click “Contact Us,” and then click “Send a Secure Message.” Advisor Services clients, please log in to schwaballiance.com. To contact us by phone:

- Investor Services clients: 1-800-435-4000.
- Schwab Bank High Yield Investor Checking® (or other Schwab Bank) clients: 1-888-403-9000.
- Clients in the U.K.: 00 800 0826–5001.
- Clients in Switzerland: 0800 56–3711.
- Advisor Services clients: Contact your independent advisor or call 1-800-515-2157.


To Withdraw Your Consent

When you change your preference back to postal mail delivery, this cancels your enrollment in Paperless Documents and withdraws your consent for the document categories you indicate. You can do this by logging in to schwab.com/paperless_services, or by calling or emailing Schwab or Schwab Bank using the contact information above. Allow 48 hours for processing. Your consent will remain effective for other document categories for which you maintain a Paperless preference.

Electronic Notification When a Paperless Document Is Ready

We deliver a Paperless Document to you by sending an email to let you know it is available. For some documents, the email itself will be the Paperless Document. For all other documents, the email will contain a link to a website where you can access the document, usually after you log in.

Keeping Your Email Address Current, and Actions Schwab or Schwab Bank Will Take If There Is a Problem

Please note that after three consecutive months of unsuccessful electronic delivery attempts of your tax forms, trade confirmations, account statements, or other account-related documents, your account(s) will revert back to postal mail delivery. This will cancel your enrollment in Paperless Documents and will withdraw your consent to receive Paperless Documents.

It is your responsibility to notify Schwab or Schwab Bank of any change in your email address by logging in to the Schwab site and going to Service > MyProfile > Email Addresses or using the contact information above. In addition to the unenrollment process outlined above, if we receive any indication either that the email notification did not reach you successfully or that there is a problem with your email address or service, we will take the following actions:

- **Tax Forms**—Send a letter by postal mail within two business days to inform you that we were unable to deliver your tax form electronically.
- **Trade Confirmations**—Send a paper copy of trade confirmation by regular mail within 24 hours. Also send a letter by postal mail to inform you that we were unable to deliver your trade confirmation to you electronically.
- **Account Statements and Other Account-Related Documents**—Send a letter informing you that we were unable to deliver your statement electronically.
- **Shareholder Materials**—Send a paper copy of the shareholder materials via postal mail within 24 hours. We will send you a letter informing you that we were unable to deliver your shareholder materials electronically. The account will be unenrolled from the Paperless Delivery program and we will begin to send you paper shareholder materials.

Hardware and Software Requirements

To receive Schwab’s Paperless Documents, you need access to a device (a computer or a smartphone) with Internet service and an active email account and address, along with the following:

- A current version of a common Internet browser, with JavaScript enabled.
• A current version of a program, such as Adobe® Reader, that accurately reads and displays PDF documents. If you do not have Adobe Acrobat installed on your computer, you can download the free software at adobe.com.
• An operating system on your device that supports the above.
• A printer that connects to your device if you wish to print and retain records on paper.
• Electronic storage connected to your device if you wish to retain records in electronic form (if using your computer, just save documents to your local hard drive).

If you use your smartphone, you must access the full Schwab website to view and print your documents. If you have questions relating to hardware and software requirements, please call or email Schwab using the contact information on the previous page.

Security and Privacy Information
Unless expressly stated, email notifications for Paperless Documents are not encrypted. For security and confidentiality, unencrypted emails will not include your name, full account number, or any other personal identifier. Be aware, however, that some email addresses may use part or all of your name. If you use a work email address, your employer or other employees may have access to your email. To help you identify your account, we may include some portion, but not all, of your account number. Schwab or Schwab Bank may use a vendor to deliver Paperless Documents.

Whether Schwab, Schwab Bank, or a vendor delivers the Paperless Documents, Schwab’s privacy policy applies.

Records and Disclosures Included in Schwab and Schwab Bank’s Paperless Documents Program
Tax Forms (“eTax Documents”)
A tax document provides important information you need to complete your tax returns. Much of the information we provide in tax documents is also reported to the IRS. This includes any corrected tax documents and accompanying notices. When your tax documents are ready, we will send an email notification containing a web link to the document available after you log in.

Trade Confirmations (“eConfirms”)
A trade confirmation is an official record of your securities transaction. It includes the price, the number of shares, and the commission we charge you, as well as disclosures required under federal law. If you choose to receive Paperless trade confirmations, the terms and conditions of your transaction will appear in the email and on a web page you can link to from the email. Your consent to receive Paperless trade confirmations also covers Paperless Delivery of trade confirmations and accompanying notices.

Account Statements and Other Account-Related Documents (“eStatements”)
An account statement provides important information about your account, including the price and quantity of securities you hold, the transactions conducted, other activity in your account, and terms and conditions governing your account. Account statements are sent at the end of each month in which you conducted activity in your account or at the end of each calendar quarter, regardless of any account activity. With your account statements, we often include accompanying account-related notices and other regulatory information including, but not limited to, Schwab’s Consolidated Statement of Financial Condition, pricing changes, privacy policy, annual notices and amendments to your account agreements, and any other required regulatory documents and disclosures. At account opening and from time to time thereafter, we also send you notifications about your account. Collectively, we call these notices and documents “account-related documents.” When you consent to Paperless account statements, you also consent to Paperless account-related documents.

Investment Advisory Service Disclosures (A Sub-Category of Account-Related Documents)
Your consent to account statements and other account-related documents includes investment advisory program disclosures, brochure supplements with information about individual Schwab representatives, and related materials such as periodic updates or annual summaries of any changes to those documents (“Form ADV Disclosures”), as Schwab makes these available in the future. The investment advisory programs may include Schwab Private Client℠ Schwab Managed Portfolios℠, Schwab Managed Account Services℠, the Schwab Advisor Network, Schwab Intelligent Portfolios℠ and other similar advisory services, and fee-based Financial Planning Services. In addition to Schwab’s and its affiliates’ own Form ADV Disclosures, your consent also covers Form ADV Disclosures from third-party investment advisors whose services you select through Schwab. Paperless Form ADV Disclosures may accompany your account statements or be sent independently. If the third party does not make its Form ADV Disclosures available electronically, you will instead receive the standard printed materials by postal mail.

Shareholder Materials (“Electronic Delivery”)
Shareholder materials include regulatory information such as prospectuses; quarterly, semi-annual, and annual reports; and proxy materials. You will receive an email notification with a web link to shareholder materials if you have a position in an equity or mutual fund as of the record date for a particular shareholder distribution and the materials are made available electronically by the issuer or third party. If the issuer or third party does not make shareholder materials available electronically, you will instead receive the standard printed materials by postal mail. By providing your consent to receive electronic delivery of shareholder material, you also consent to electronic householding. This means that if you and someone else enroll in this Paperless service using the same email address, we may send one email announcement to this email address if each account holds securities of the same issuer. This avoids duplicate mailings of shareholder documents. If you no longer want electronic householding of your shareholder materials, you must modify your Paperless Documents enrollment as described above. Your shareholder materials may include electronic proxies. You may elect to vote your proxy online at proxyvote.com by entering the control number included in your email announcement and the last four digits of your Social Security number or Taxpayer Identification Number as your PIN.

Addendum for Schwab Bank Paperless Statements (“eStatements”)
The above information regarding the purpose and effect of your consent; how to request paper or ask questions; how to withdraw consent; electronic notification when your statement is ready; keeping your email address current; hardware and software requirements; and security and privacy information are all applicable to Schwab Bank accounts. Paperless Documents include account statements and tax forms. Account statements for your Investor Checking account(s), Investor Savings account(s), and Pledged Asset Line® account(s) provide important information about your accounts, including the account balance, the transactions conducted, other activity in your accounts, and other information, terms, and conditions governing your accounts. With your Schwab Bank account statements, we often include accompanying account-related notices and other regulatory information including disclosures such as annual notices and amendments to your account agreements (collectively, “Account Statement Inserts”). By consenting to Paperless Delivery of account statements for your Bank account(s), you also consent to Paperless Delivery of Account Statement Inserts.

Brokerage Products: Not FDIC-Insured • No Bank Guarantee • May Lose Value

Charles Schwab Bank and Charles Schwab & Co., Inc. are separate but affiliated companies and subsidiaries of The Charles Schwab Corporation. Brokerage products offered by Charles Schwab & Co., Inc. are not insured by the FDIC, are not deposits or obligations of Charles Schwab Bank, and are subject to investment risk, including the possible loss of principal invested. Deposit and other lending products and services are offered by Charles Schwab Bank, Member FDIC and an Equal Housing Lender. Charles Schwab Bank is not acting or registered as a securities broker-dealer or investment advisor.